

**HIGH COURT OF ANDHRA PRADESH AMARAVATI
TENDER NOTIFICATION**

ROC. No. 573/2026/J.SPL SECTION

The High Court proposes to entrust Annual Maintenance Contract of the infrastructure relating PRI voice connections in the High Court buildings viz., Avaya IP PBX (R230 Dell) Server equipped with 4 Gateways, 4 ISDN PRI trunk Lines, 60 Digital Extensions, 1350 Analog Extensions (1No.), Avaya 1408 Digital Phones (60Nos) and Beetel M53 CLI Phones (540), for the period from 01.07.2026 to 30.06.2027 for smooth functioning of the internal telephone connections. AMC includes providing new internal voice connections, shifting of connections, attending problems relating to internal connections as and when required etc.

Therefore, interested firms/individuals may inspect the hardware equipment/infrastructure relating to the functioning of internal telephone voice connections in the High Court buildings and submit their sealed quotations for maintenance of the same on or before 29.05.2026 to the Registrar (Protocol) at the following address.

Registrar (Protocol),
High Court of Andhra Pradesh,
Nelapadu, Amaravati Guntur District.
Mail ID: regprctaphc@gmail.gov.in

Contact Person: **Sri K. Kasi Rao Achari,**
Assistant Registrar,
J.SPL.Section.
Phone No. 79016-25228
9866226366

TERMS AND CONDITIONS OF THE A.M.C.

- 1) The AMC includes providing new internal connections / providing parallel / shifting of extension or P & T line/rectification of cable faults, attending to problems relating to internal connections.
- 2) Complaints shall be attended immediately on all working days and if necessary on holidays also;
- 3) The successful bidder shall ensure periodical maintenance of the infrastructure viz., servers/gateways/ IP PBX system etc., for smooth functioning of internal telephone lines;
- 4) The intending bidders shall have local office in Vijayawada/Guntur to ensure prompt service;
- 5) The required spares including modules shall be kept in stock in local office;

- 6) The intending bidders shall produce experience certificate of at least one year in maintenance/handling of the subject infrastructure so as to ensure safety of the infrastructure;
- 7) The intending bidders shall produce authorization from the Original Equipment Manufacturer (OEM);
- 8) It is the responsibility of the Annual Maintenance Contractor to handle the Equipment such as IP PBX server, ISDN PRI Trunk lines, digital extensions, gateways, modules, IP Phones, with due care, during the AMC period (01.07.2026 to 30.06.2027) and any damage to the equipment shall be borne by it/him and will be liable for civil/criminal action;
- 9) Payment will be made quarterly after completion of the quarter;
- 10) The undersigned reserves the right to accept or reject any of the quotations or all the quotations without assigning any reason.

AMARAVATI
Dated: 11.05.2026.


REGISTRAR (PROTOCOL)